

COMMUNITY-BASED COVID-19 TESTING FAQ

CURATIVE COVID-19 TESTING

When will I get the results of my test?

Your test sample will be sent overnight to the Curative lab, which will process it within 48 hours.

How will I be notified?

Curative will contact you by email or text, based on the information you provided during registration.

What if I don't receive my results?

You can contact Curative directly at **(888) 702-9042** and support@curativeinc.com (Monday - Saturday 5am - 8pm and Sunday 7am - 5pm Pacific Time).

What if I test positive?

- You should call your doctor.
- A contact tracer from San Mateo County Health will call you to connect you with needed resources and determine if anyone near you, including your family or friends, is at risk of exposure.
- You should expect a call from the contact tracer in 72 hours.
- You will need to stay at home and away from others for about 10 days. San Mateo County can connect you to resources to help you isolate, including temporary housing and food. Please call **2-1-1** for help.

Do I need proof of a negative test to return to work?

No, you do not need proof of a negative test.

Will my test results be shared with ICE (Immigration and Customs Enforcement)?

No. Your test results and your personal information are confidential and protected by law.

What if I have more questions?

Please call **2-1-1**.

No single person or group of people is more likely than others to spread COVID-19, and everyone is at risk for getting COVID-19 if they are exposed to the virus. Getting tested and following the guidance from your doctor and from San Mateo County Health can reduce the spread of the disease in our community and protect everyone's health. Remember to wash your hands, wear a face covering, and practice social distancing. Our comeback depends on all of us.



**SAN MATEO
COUNTY HEALTH**



Dial 2-1-1 for non-emergency, non-medical calls
smchealth.org/coronavirus